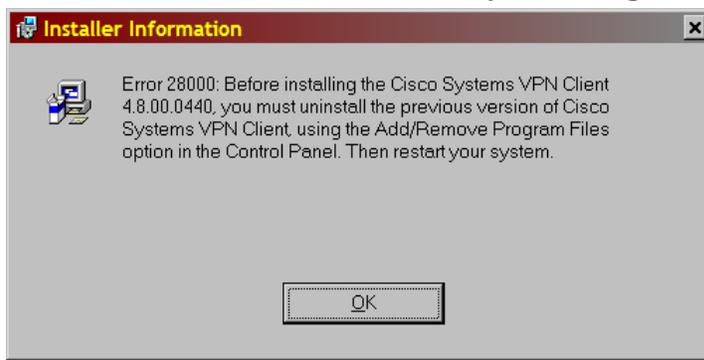


Updating VPN Client to MSI VPN Client

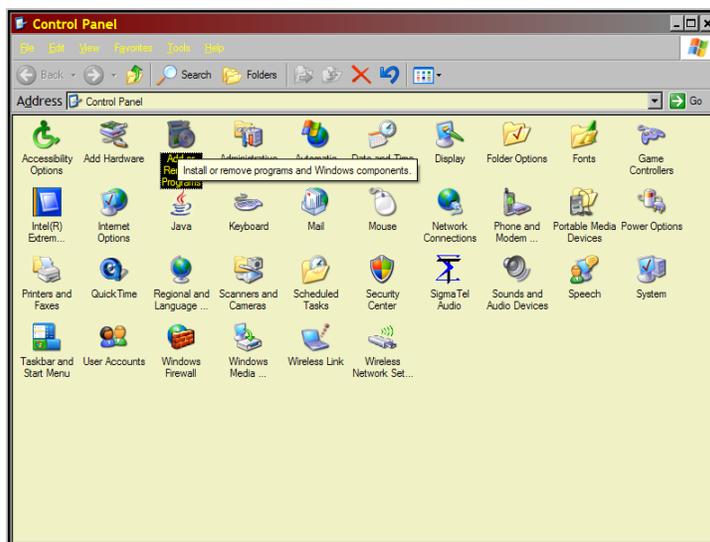
NIH/CIT has chosen to begin using the MSI VPN Client Installer since future implementations of the client will no longer require a reboot of the user's computer. The latest versions of all clients have been updated with new VPN connection profiles renamed for clarity. They are named NIH_Remote_Access_VPN and NIH_On-site_Wireless_VPN.

The previous VPN Client used the Install Shield Wizard, the MSI VPN Client install cannot replace it. When you attempt a MSI VPN Client Install over the current client you will get this message:

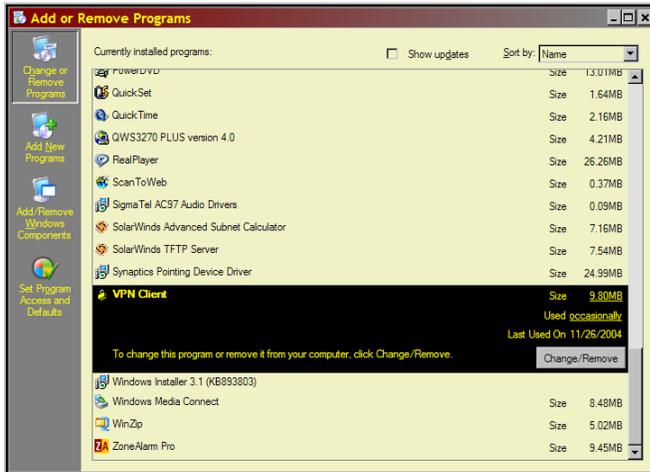


Click OK to close the Install.

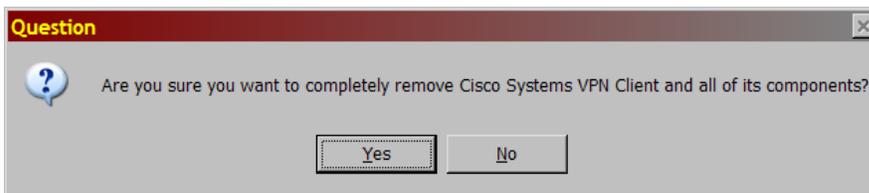
1. Go to Control Panel and then Double Click Add/Remove Programs



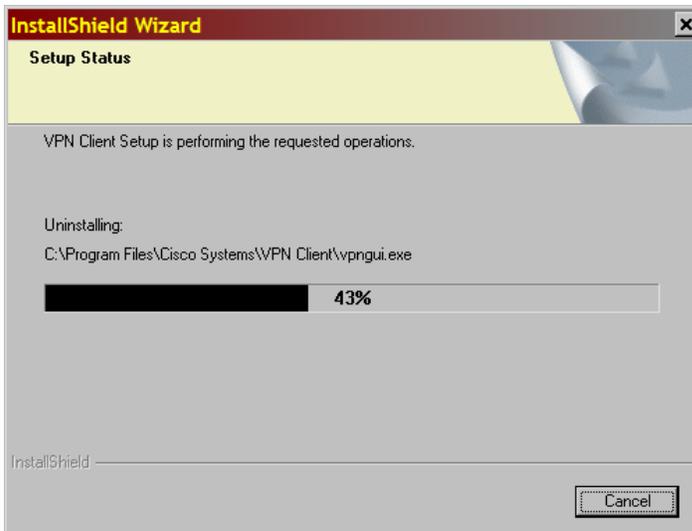
2. Once the Add/Remove window is open, find “VPN Client” and click “Change/Remove Button.”



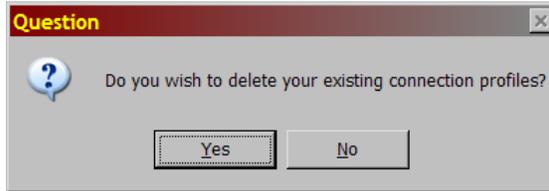
3. Install Shield will begin and ask if you want to remove the VPN Client. Answer: **YES.**



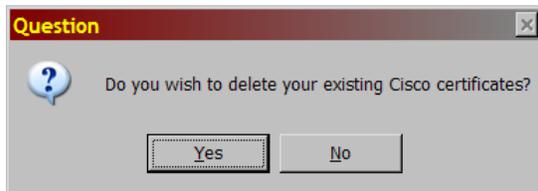
4. Uninstall dialog will begin:



5. When asked if you want to remove existing connection profiles.
Answer: **YES.**



6. When asked if you want to remove existing certificates. Answer:
YES.



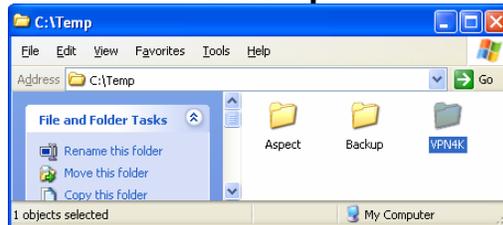
7. When the dialog shows that the Uninstall has completed, the Install Shield wizard will request that you reboot the computer.
After reboot, you may begin the install of the new VPN Client.



VPN 4.8 Installation Instructions: Windows XP Professional

1. **Delete C:\temp\VPN4K(if present):**

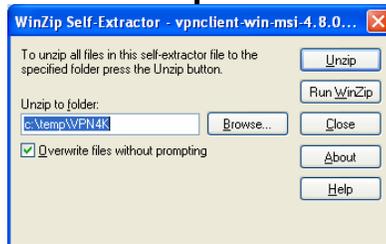
- a. Open “My Computer” by clicking Start → (All) Programs → Accessories → Windows Explorer
- b. Browse to “C:\temp”



- c. Right-click the “VPN4K” folder, select ‘Delete’
- d. Click ‘Yes’ to send the folder to recycle bin

2. Double-click “vpnclient-win-msi-4.8.00.0440-k9.exe” from where you chose to save the program (Most web browsers save files to the Desktop)

3. Select Unzip

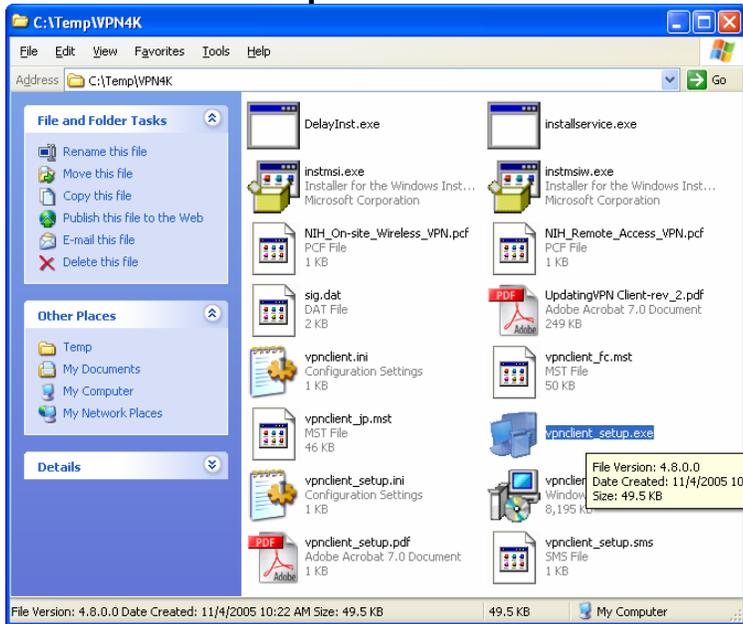


4. Click OK, then Close

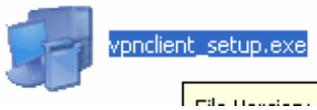


5. Open “My Computer” by clicking Start → (All) Programs → Accessories → Windows Explorer

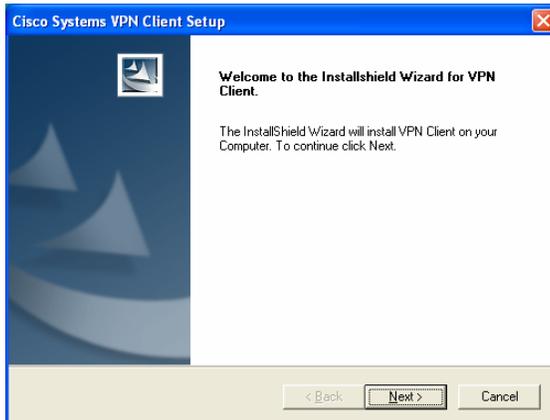
6. Browse to “C:\temp\VPN4K”



7. Double-click “vpnclient_setup.exe”



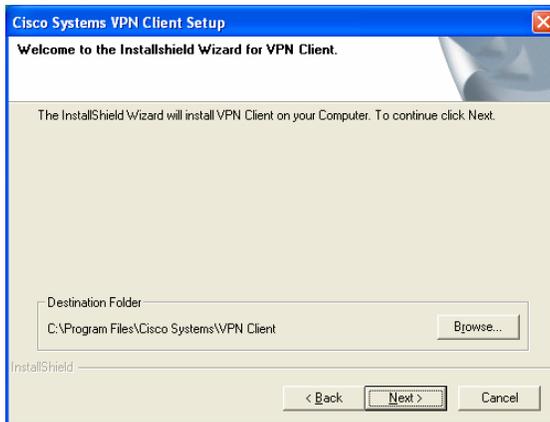
8. Click 'Next >'



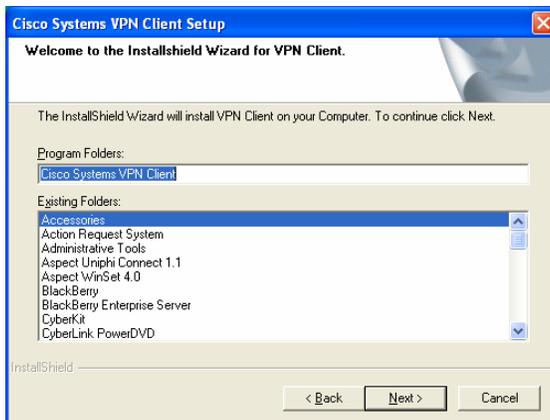
9. Click 'Yes'



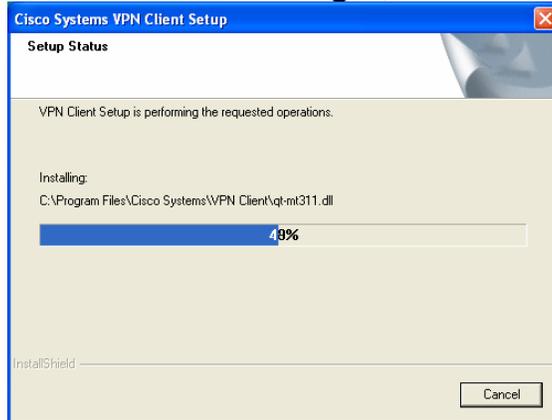
10. Click 'Next >'



11. Click 'Next >'



12. Installation will begin, it make take a few minutes to complete



13. Click 'Finish'

